



CALCUTTA TELEPHONES

APPLICATION FORM FOR AGENTS OF Bfone AND BROADBAND CONNECTIONS

Name of applicant :

Father's /Husband's Name :

Date of birth :

(attested copy of age proof to be attached)

Permanent Address:

(attested copy of address proof to be attached)

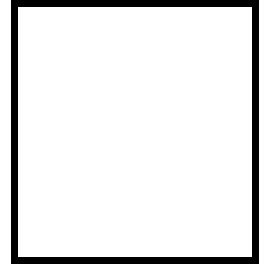
Contact Telephone No:

Agent Code :

(to be allotted by BSNL on selection)

Signature of the applicant

Date:



(one self attested passport size photo to be affixed)
(one more self attested passport size photo to be attached with this application form)

Terms and Conditions

1. I understand that enlistment/appointment of agents for marketing of bfone and broadband connection will be subject to scrutiny and approval of BSNL, Calcutta Telephones .I declare that neither myself nor any of my family members is/are employee of BSNL
2. I understand that I am allowed to collect BSNL bfone (landline) and Broadband new connection application forms of prospective customers as Agent of Calcutta Telephones on commission basis and BSNL ,Calcutta Telephones reserves the right to grant any number of agencies.
3. The commission will have two parts : The basic commission and the Retention bonus.
 - i) **Basic commission : Land line connection(bfone)** -Rs. 100/- for local and Rs. 150/- for local+STD per connection or as may be revised by BSNL H/Q from time to time .
Payment terms: Quarterly Payment and after execution of the connection only.
 - ii) **Basic Commission : Broadband** -50% of the rental (of the particular plan applied) per connection or as may be revised by BSNL,H/Q from time to time.
Payment terms : Quarterly payment- 50% of basic commission after execution only and balance 50% after payment of first bil
 - iii) **Retention bonus** : 25% of basic commission
Payment terms: After retention of connection for 365 days.
4. While approaching prospective customer , I shall show him my identity card issued to me by BSNL, Calcutta Telephones.
5. I understand that each Agent has to collect new bfone/broadband connection applications from the willing customers along with necessary application money in the form of crossed cheque / demand draft or pay order only ,which is to be deposited at designated BSNL counters.
6. The cheque/DD or pay order is to be drawn in favour of Accounts officer(CS), Calcutta Telephones.
7. I shall put my Agent code no. issued to me by BSNL, Calcutta Telephones on the body of the application form filled up by the customer before the same is dropped in the collection box kept in the office of DCO at Telephone Bhavan,34,BBD Bag, Kolkata -700001.
8. I understand that the display advertisement board, poster etc if issued by BSNL, Calcutta Telephones , are to be displayed at the selling point of bfone and broadband connections and are to be returned to BSNL on termination of agency.
9. I shall not accept any application form , prescribed for bfone or broadband connection , which is not properly filled up and signed by the customer .
10. My agency will be terminated without assigning any reasons if
 - i) the filled in new connection (bfone /broadband)applications forms are deposited at drop box kept in DCO's office at Telephone Bhavan, Kolkata without verification of photo identity of the customer and his address proof.
 - ii) Any extra charge is levied by me at the time of collection of form from the customer.
 - iii) Any fraudulent activities are committed by me in terms of agreement /contract.
 - iv) Any complaint received from customer which establishes willful misconduct on my part.
11. The agency will remain valid for a period of one year from the date of the agreement of the agency and the renewal is at the full discretion of BSNL, Calcutta Telephones.
12. Target / Incentive to the agent , if any, will be declared by BSNL, Calcutta Telephones from time to time.
13. **Dispute and arbitration** : If any dispute arises between agent and BSNL, Chief General Manager, Calcutta Telephones , Telephone Bhavan , 34, BBD Bag Kolkata-700001 will be sole arbitrator or in case his designation is changed or his office is abolished ,the officer who for the time being is entrusted whether or not in addition to other functions with the functions of Chief General Manager, Calcutta Telephones or by whatsoever designation such officer may be called or any officer nominated by BSNL in this behalf . The agent will have no objection if the person appointed is a Govt. servant or BSNL employee. Such an arbitrator will not be one who had an opportunity to deal with the matter to which the agreements relate during the course of his duties and he has expressed his views , on all or any of the matters in dispute. The decision of the arbitrator is final and binding on both the parties to the agreement. The provision of Arbitrator and conciliation Act,1996 or any statutory modifications and/or enactments thereof and the rules , made there under for the time being in force shall apply to such arbitration and this agreement shall be deemed to be a submission to arbitration within the meaning of the said act.
14. I have read all the conditions as stipulated above. I fully agree to abide by all the conditions mentioned in this agreement and declare that the information given above are true to my knowledge.

Signature(with seal)
On behalf of BSNL, Calcutta Telephones

Signature of the Agent