



## ANNEXURE FOR UNIVERSAL ACCESS NUMBER SERVICE

( Please read instructions carefully before filling up the form )

1. Service required for period from       to
2. Type of service required
- UAN Local
  - UAN National with full charge to calling party
  - UAN national with split charging between calling & called party

3. Origin/Time Dependent Routing

S/No.	Name of Area/City	Day of Year	Time of Day		Destination No.
			From	To	
1					
2					
3					

( Use extra page if required )

4. Alternative destination

S/No.	Original Destination No.	On busy divert to	On no reply divert to
1.			
2.			

5. Max. Simultaneous Calls  
( Max. 255 )

<input type="checkbox"/> Y	<input type="checkbox"/> N
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6. Call indication to called party

7. Time Limit per call ( in sec. )

<input type="checkbox"/> Y	<input type="checkbox"/> N
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8. Number to be used for Mass calling

9. One out of the following to be filled if required

Max. no. of calls per hour

OR

Max. no. of calls per day

10. Call Distribution

S/no.	Destination no.	Priority	Percentage
		I	
		II	

11. Line Hunting

Destination no.(I)		Destination no. ( II )		Destination no. ( III )	
S/no.	Tel. No.	S/no.	Tel. No.	S/no.	Tel. No.
1		1		1	
2		2		2	

12. Additional Features ( subject to availability)

Black list no.s/Grey list nos. ( Attach list in following forms )

S/no.	Black list Telephone Numbers	Grey list Telephone Numbers
1		
2		

( Signature of Customer/Authorized signatory )  
Company Seal ( if any )

Date :

## INSTRUCTIONS

### 1. Charges:-

(a)	Processing charge	
(b)	Security deposits	
(c)	Rental	
(d)	Charges for calls received in UAN No. (to be billed monthly)	
(e)	Creation/Deletion/Modification of every UAN destination no.	
(f)	Any outgoing call made from the phone Assigned for UAN	
(g)	Charges for <b>Vanity UAN No.</b> (Optional )	

### 2. Discount:- ( on the Call charge of IN Subscriber of BSNL only in case of Split Charging)

<i>Monthly billed amount</i>	<i>Discount in %</i>
Up to Rs. 10,000/-	
Rs. 10,001/- to Rs. 50,000	
Rs. 50001 to 250000	
Rs. 250001 to 500000	
> 500000	

### 3. Enclosures:-

- a) Copy of latest Phone bills for ALL the Phones nos. where UAN calls are to be routed.
- b) In case of UAN being subscribed by an Organisation, authorisation letter from Company for Authorised Signatory.
- c) In case of Individual please attach self attested photo.

### 4. Cheque / D.D

Application money in form of cheque / DD to be issued in favour of "**Account officer, BSNL , Calcutta Telephones** payable at Calcutta". Work Order will be issued subject to the realisation of Cheque. Add Rs.25/- for Cheque drawn on outstation Bank.

### 5. Submission of application:-

- a) Specify Phone No. with full STD code.
- b) All the phone numbers to which free phone calls are to be routed must belong to the applicant/organization.
- c) Please use photocopy of annexure if you require more sheets.
- d) Application to be deposited at **O/O C.O /LD-I, 5<sup>th</sup> floor, Telephone Bhawan, Kolkata-700001.**

### 6. Availability of FORM ( Free of cost ) :-

- a) at Customer Care Centre, Ground floor, Telephone Bhawan ,Kolkata:-700001.

### 7. For any assistance please contact:-

- a) DE (IN)/Ph-22105682, & SDE (DN-II)/Ph-22105693,BSNL, 3<sup>rd</sup> floor ,Telephone Bhawan,Kolkata:-700001.
- b) Dial helpline:-1800 345 1600,(Toll free number.),

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